

**HEALTHY SAN DIEGO
JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
MINUTES – June 9, 2016**

Members/Alternates Present: James Beaubeaux, Kimberly Fritz, Kristin Garrett-Montgomery, Michele Greer, Greg Knoll (Co-Chair), Leonard Kornreich, MD (Co-Chair), Sabra Matovsky, Robert Prath, George Scolari, Harriet Seldin, DDS, Dean Sidelinger, MD, Kristen Smith, Caryn Sumek, Ann Thompson, Judith Yates

HSD Staff Present: Angela Galba-Davis

Guests: Sylvia Carlisle, Cheri Graham-Clark, Kevin Phelan, Jody Regan, Melissa Stout-Penn, Sharon Unterreiner, Chris Walker, Heather West

ITEM	DISCUSSION	ACTION
<i>I. Welcome and Introductions</i>		
	<ul style="list-style-type: none"> Meeting called to order at 3:05 PM by Greg Knoll Introductions were made 	
<i>II. Public Comment</i>		
	<ul style="list-style-type: none"> None 	
<i>III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report</i>		
(Ann Thompson, QI Chair)	<ul style="list-style-type: none"> The In-Home Support Services overtime ruling was extended to July 1st Community-based Care Transitions Program (CCTP) has been extended to January 31st Health Plan Work Group Memorandum of Understanding (MOU) Update - The work group reviewed the Aging and Independent Services (AIS) attachment along with the Refuge Health Programs. This month they will target Tuberculosis Control (TB) and Polinsky. The Health Education & Cultural Linguistics (HE/CL) Workgroup hosted a Diabetes Prevention provider training. There were about 85 people in attendance. We received positive feedback on the evaluations receiving a 3.9 on a scale of 4. Dr. Thomas Coleman gave a presentation on the National Diabetes Prevention Program and Chris Walker from the Scripps Whittier Diabetes Institute presented on Project Dulce. HE/CL will host another training in October. The topic will be Health Literacy and Health Communication. They will contact Health Literacy San Diego regarding speakers. Consumer Center for Health Education & Advocacy (CCHEA) - Carol Neidenberg gave an overview of their quarterly health plan meeting where the group discusses complaints and 	

	<p>grievances. She invited the new health plans to attend their next meeting on Tuesday June 14th. Please let Carol Neidenberg know if you need the invitation to the meeting.</p> <ul style="list-style-type: none"> • CCHEA is continuing to working with 211 San Diego on the Medi-Cal Recertification grant • The annual Behavioral Health Recognition Dinner is tomorrow night. CCHEA's SSI team received the Behavioral Health Program of the Year award. • Rady's Pilot is moving towards voluntary enrollment. They are working on contacting the 400 potential clients. • SB-586 is still in the works. The Assembly amended it again yesterday. The State is working with them on the language. The performance measures and rates are yet to be determined. • The symposium is still being planned. The save the date flyer should be sent out next week. The training will be in October. 	<i>The flyer will be emailed to the committee</i>
IV. Presentations		
A. Current Update on Diabetes Prevention (Thomas R. Coleman, MD, MS Chief, Maternal, Child and Family Health Services)		
	<ul style="list-style-type: none"> • This topic will be presented at another meeting 	
B. Project Dulce Diabetes Program – Outcomes, Access and Barriers (Chris Walker, MPH Senior Director at the Scripps Whittier Diabetes Institute)		
	<ul style="list-style-type: none"> • Project Dulce is a diabetes care and education program that addresses the specific needs of culturally diverse populations. The program is dedicated to improving the lives of people with diabetes through culturally appropriate, community-based diabetes management, education and support programs. • The topics for the peer educators includes: <ul style="list-style-type: none"> - Blood sugar monitoring - Hypo-and hyperglycemia - Lab tests and meaning of results - Healthy eating and physical activity - Managing stress - Medications and medication safety - Preventing complications • Some of Project Dulce Outcomes include: <ul style="list-style-type: none"> - 60% reduction in ER/Hospital costs - Significant improvements in HbA1c, BP, lipids - Economic modeling over three years projects savings of \$1,216/patient 	

V. Action Items		
Approval of minutes from previous meeting	<ul style="list-style-type: none"> May 12, 2016 meeting minutes approved as amended 	
VI. Chairs' Reports		
A. Health Services Advisory Board (HSAB) (Co-Chairs)	<ul style="list-style-type: none"> Some of the Joint Committee members attended the HSAB Advisory Board Retreat. They discussed how to revitalize and become a more effective Board. 	
B. CCI Cal MediConnect Advisory Committee Update (Greg Knoll)	<ul style="list-style-type: none"> Ombudsman - The Consumer Center locally had 1,521 calls in May and 127 were Cal Medi-Connect calls. The average wait time was 25 seconds. The average talk time was around 11 minutes. The change has been dramatic in the type of calls. We are still having billing problems including balance and surprise billing. CMS sent out a provider bulletin to help with this issue. - Dr. Seldin asked for more information regarding the dental denials. 	
C. Behavioral Health Workgroup (BHWG) (George Scolari)	<ul style="list-style-type: none"> Harbage Consulting has a request from DHCS regarding the Coordinative Care Initiative. They will conduct test calls to the Health Care Options' facilities. They would like our advice on what types of questions to ask. Please let George Scolari know if you have any suggestions. Alpine Special Treatment Center had an asbestos issue resulting in 84 San Diego County clients, mostly on Medi-Cal Managed Care plans needing to be evacuated. A small number were Cal Medi-Connect patients. Health Center Partners (HCP) presented a Medication Administration Training (MAT) There was a presentation by Deaf Community Services on the mental health services they provide, American Sign Language basics, and the deaf culture 	
VII. Information/Updates (Written or Oral)		
A. Public Health Services (PHS) (Dr. Dean Sidelinger)	<ul style="list-style-type: none"> The recent gastrointestinal outbreak at Sage Canyon Elementary was Norovirus. Everything is back to normal there now. There are no new Zika cases. There were 12 locally diagnosed cases that were all travel related. CCS Rady's Pilot – They may move to a voluntary enrollment. Several of the new tobacco laws go into effect today The City and Federal governments announced that three neighborhoods in San Diego have been designated as Promise Zones. It will give the neighborhoods an edge in 	

	securing federal support to create jobs, ramp up the local economy, improve education and access to affordable housing and lower the crime rate.	
B. Healthy San Diego (Caryn Sumek)	<ul style="list-style-type: none"> No report this month 	<i>The HSD statistical reports will be sent to the committee</i>
C. Medi-Cal Initiatives (Caryn Sumek)	<p>Whole Person Wellness Presentation by Caryn Sumek and Todd Henderson, Director, Housing and Community Development (HCD)</p> <ul style="list-style-type: none"> HCD will be under Health and Human Services (HHSA) starting July 1st Whole Person Wellness consist of three initiatives - Project One For All, Whole Person Care Pilot, and Drug Medi-Cal The January 2016 Point in Time Count revealed 8,692 homeless in San Diego County. It is estimated that 1,250 homeless have a serious mental illness (SMI). The County has partnered with various entities to address homelessness among those in our community struggling with behavioral health issues. Project One For All (POFA) <ul style="list-style-type: none"> Adopted by Board of Supervisors on February 2, 2016 Establishes County policy that we will provide wraparound services to 100% of people who are homeless and experiencing serious mental illness Four key components: <ul style="list-style-type: none"> Outreach and Engagement Treatment Housing Performance Measurement Whole Person Care (WPC) Pilot Project <ul style="list-style-type: none"> Established by the Department of Health Care Services through the Medi-Cal 2020 waiver Opportunity to create projects linking systems and improving access and care coordination for people who are high utilizers Requires 1:1 local match of non Medi-Cal matchable services Through December 2020 	<i>The presentation and more information will be emailed to the committee</i>

	<ul style="list-style-type: none"> - Required partners: <ul style="list-style-type: none"> ▪ Health Department ▪ Mental Health Plan ▪ At least one other public entity ▪ At least 1 managed care plan ▪ At least 2 community-based organizations • Drug Medi-Cal <ul style="list-style-type: none"> - Established by the Department of Health Care Services through and amendment to the Bridge to Reform waiver, and continued in the Medi-Cal 2020 waiver - Expands the number of substance use disorder services that can be reimbursed through Drug Medi-Cal - Requires counties to “opt-in”. We are currently developing a plan and will bring it forward with a recommendation for whether to opt-in during the Fall • We are going to the Board of Supervisors on June 21st regarding Project One for All and June 28th regarding the Whole Person Care Pilot application 	
VIII. Agenda Items For Next Meeting		
	<ul style="list-style-type: none"> • None 	
IX. Adjourn		
	<ul style="list-style-type: none"> • Meeting adjourned by Greg Knoll at 4:43 PM 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, July 14, 2016 from 3:00 p.m. to 5:00 p.m.

Health and Human Services Complex

3851 Rosecrans Street, DOC Conference Room, San Diego, CA 92110

Minutes recorded and transcribed by Angela Galba-Davis